Timeout Error When Charging The CUE-D300

Due to CUE-D300 being an extra high capacity 286Wh battery, some chargers have displayed 'Blinking Amber' error status when the battery charge reaches about 90% full.
(*Only happens if the CUE-D300 is at minimum to 0% charge when inserted on the charger*)

Affected Chargers:
VAL-4Si, VL-4Si, VAL-4S, VL-4S, VL-2PLUS, VL-2X

Solutions:
4ch Chargers-
* Limit simultaneous charging to 3 batteries at a time.
* When charging 4 batteries simultaneously, reseat the batteries after 2 hrs of charging or when 'Blinking Amber' error is displayed.

2ch Chargers-
* Reseat the batteries when 'Blinking Amber' error is displayed.

Firmware Update-
* New charger firmware to address the issue is available through our Service Dept. (*service fee applies*)

Firmware Update Available Charger Models (*serial numbers*)

Model	Serial Numbers
VAL-4Si	K5-00931~01046, 01048~01064, 01071~01104, 01120~01122.
VL-4Si	K3-02701~03548, 03557~03572, 03577~03592.
VL-4S	K2-08351~
VL-2PLUS	K1-23525~28564, VBXCA71(F~K)xxxxx, VBXCA71L0001~L0256, VBXCA81(A~C)xxxxx, VBXCA81D0001~D0210, D0233~ , VBXCA81E0001~E0168, E0185~ , VBXCA81L0001~L0088.
VL-2X	A61(C~L)xxxx, B71(A~I)xxxx, B71J0001~J0330, J0350~0500, B71(D~J)xxxxA, B71K0001A~K0487A.

For more information, please contact IDX customer service at (310) 328-2850.
All warranty replacements will require a Proof of Purchase, and a Return Authorization Number (RMA).
Please visit www.idxtek.com/rma-request-form/ to submit a request.